



SMB EXPRESS PROFILE

Deliver the Future



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An aerial photograph of a complex multi-level highway interchange with several overpasses and ramps. A blue, glowing network of lines and nodes is overlaid on the image, suggesting a digital or logistics network.

SMB FOR TRANSPORTATION

- SMB name traces back to 1980's.
- SMB name well known entire of Saudi Arabia among Automotive Industries.
- Belongs to a group of 11 companies .
- Leader in transportation (vehicle logistics) since last over 40 years.
- Today the group is led by Owner's direct supervision.
- Total group turnover exceeds SR. 1 billion.
- Total number of full-time employees surpasses 1,800.
- SMB holding over 1000 trucks.
- Over 50 branches across Saudi Arabia.
- Entire facilities owned by SMB.

SMB Express is a representative logistics operator providing full range of services in the sphere of transportation for any cargo.

We pride ourselves on providing the best transport and shipping services available all over the kingdom wide.

Our skilled personnel, utilizing the latest communications, tracking technologies and combined with experience through integrated supply chain solutions!



Our team of experts at all levels of our services have years of experience backing them, which adds the credibility of an expert workforce. This also helps us in cutting down response time, and always providing punctual delivery and services, whether it is trucking service or warehousing services. Our goal is to make a positive difference in your business through our services and build long term relationship with you.

Our commitment can be seen by the amount of emphasis we lay on teamwork, customer support services and making technological upgrades in our logistic process and equipment from time to time.

WHO IS SMB EXPRESS

SMB Express is an expand of the commercial activity of Saeed Mohammed Al Bassami, a well-established company in the Saudi market, with a history of more than 40 years.

Not just history and age, but Saeed Mohammed Al Bassami Company has reached the first rank at the level of the Kingdom in terms of service and geographical coverage and seeks to occupy the same rank at the international level.

SMB Express drives sustainable competitive advantages to some of kingdom wide's largest companies.

Due to the wise management and continuous improvement vision of the activity from our honorable leader Mr. Sultan Saied Mohamed AL Bassami, the expansion of the activity comes by increasing the size of the fleet step by step until SMB become a leading company in this field, which make us one of the most comprehensive logistic service providers in the nation. And, with the help of continuous support and trust of our clients, we aim to stay at the top of the list.

SUCCESS PARTNERS

بنك الرياض
riyad bank



العربي
anb

NCB



الأهلي

مصرف الراجحي
Al Rajhi Bank



AUTO WORLD عالم السيارات

TOYOTA **HYUNDAI**

شركة يوسف محمد ناغى المتحدون
UNITED YOUSEF M. NAGHI CO. LTD.

OUR VISION

We believe, the competition and pace of the last mile distribution market has no finish line, and we aim to become the recognized name in being the fastest transportation company that provides a unique delivery services within the Kingdom of Saudi Arabia.



OUR Mission

SMB Express mission is to be one of the leading supply chain logistics company applying insight, service quality and innovation to create sustainable growth for business & society. We care about our customers, we request, attend, answer and familiarize to customer's needs. while providing fast, valued and reliable last mile delivery service efficiently, innovatively, competitively and technologically.

OUR VALUES

- Thanking and showing special concern for the interest and well being of others, especially on matters affecting their compensation, welfare, work environment, professional development and growth.
- Identifying and responding to current and future client needs; providing service excellence to internal and external client.
- Fostering and supporting the principles and values of the organization and the public service.
- The proactive generation, identification and implementation of new and improved ideas, solutions or opportunities to increase the efficiency, effectiveness and competitiveness of the company's products, services, business system & processes and managerial methods.
- Focusing personal efforts on achieving results consistent with the organization's objectives.



SMB EXPRESS PRODUCTS

- SMB e-Commerce.
- COD Services.
- Fulfillment Services.
- Special delivery (Project).
- Same day delivery.
- Domestic line haul .
- B2B services.
- FTL

LOGISTICS

Logistics management is a supply chain management component that is used to meet customer demands through the planning, control and implementation of the effective movement and storage of related information, goods and services from origin to destination.

We allow you to take care of your business while we handle your distribution function from warehousing to facility management and value-added services, we can help make your business more efficient and increase customer satisfaction.



E-COMMERCE

A bundle of services made ready to suite your e-commerce business needs, this service can be as comprehensive as managing the complete supply chain management from customer to end user. Using SMB comprehensive set of services such as Inbound deliveries like warehousing, special delivery channel and cash on delivery.



With E-commerce, people or businesses can acquire goods electronically without having to worry about time or distance barriers.

For consumers, there are more choices online because we have the fastest delivery services from all over the KSA.

Either your business is a start-ups or established businesses in Ecommerce, We offer e-commerce solutions and supply chain management, technical support, and more.

Service Benefits

- Personalized Delivery Solutions.
- Deliveries to business or home address
- Reduce expenditure on long term facilities
- Reduced Returns, improved Cost Reductions and efficiency
- Shipments tracking and tracing is available to Clients & Customers LIVE.
- Specialized customer services Center.



E-COMMERCE

Key Features

- Secure Distribution Channels.
- System Structured to fit Business Requirements.
- Address validation.
- Secure and Configurable User Access and individual profiles.
- Live Status reports with visibility .
- Smart dashboard.
- Ability to Monitor invoices. In the Dashboard
- Ability to settle monthly invoices through the user access.
- Ability to monitor payable collected COD amount .



Fulfillment

- Have a fulfillment or logistics challenge?
- Need a resource that understands the unique challenges of your category?

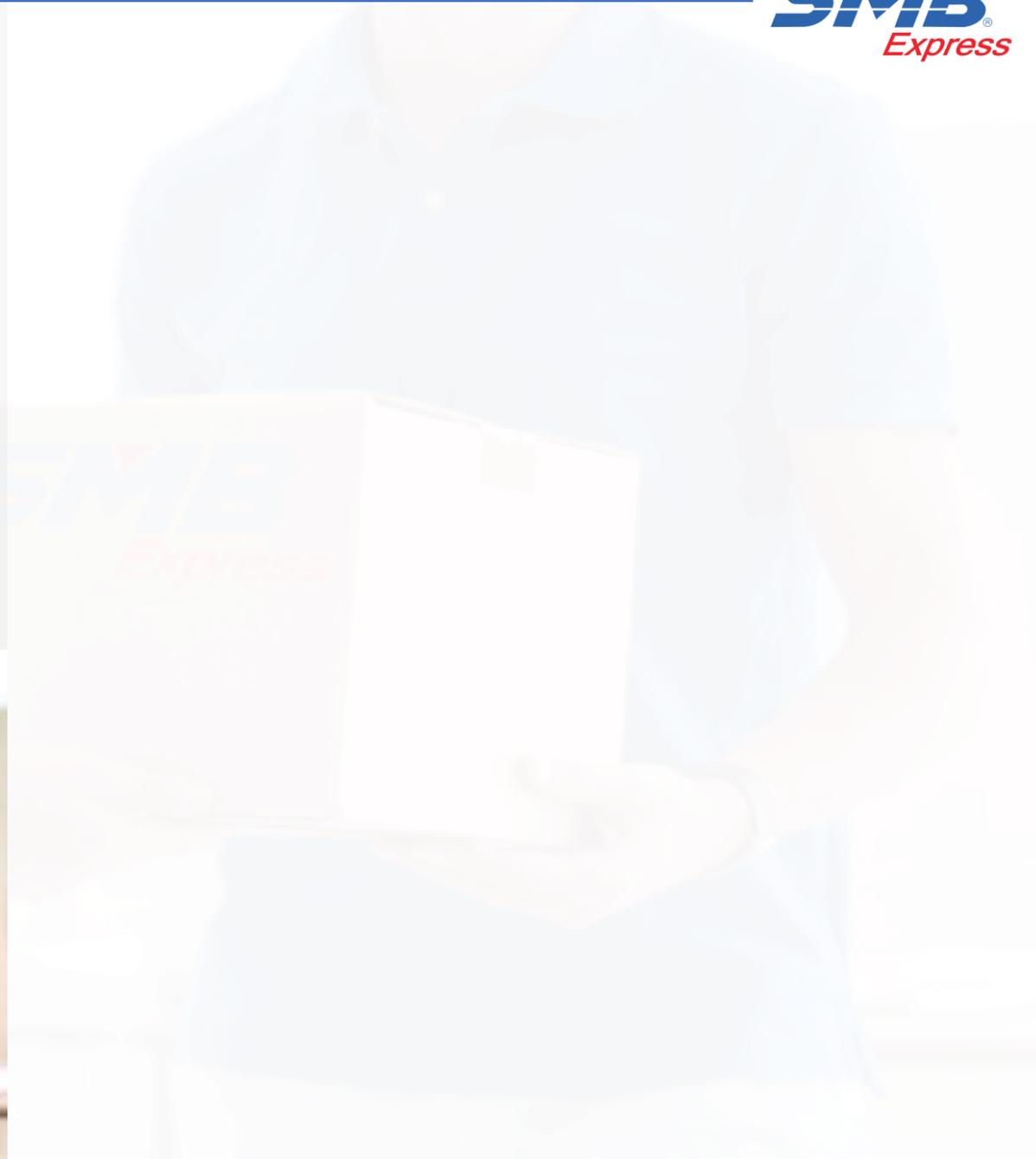
Then you need the proven expertise of SMB Express Warehouse Fulfillment. From order to doorstep, we offer the latest technology, agile expertise, and unbeatable customer service to create a seamless experience. Our fulfillment services has everything you need to carry out the warehousing and fulfillment needs of your business.

SMB Express Fulfillment Center offers a full array of fulfillment, distribution, and warehouse services. Our solutions are both intelligent, cost-efficient, and easily tailored to meet any fulfillment need including ecommerce, promotional material, kitting design, distribution, and 3PL (third-party logistics).

PICK, PACK & SHIP

Upon receipt of an order, the process starts with picking product and order components from their assigned locations, we then assemble the orders into your preferred packaging, apply the postage label, and send them on their way to your customer.

Utilizing our advanced shipping technology.



SPECIAL SERVICES

Our Special service is a specialized for our Corporate Clients and complete end-to-end secure solution for the delivery of sensitive and valuable shipments.



Same day delivery.

Delivery within City at the same day , Our Operation team will coordinate a courier to Pic-up the shipment at an agreed cut-off time and deliver the shipment at the same day within the City.



Domestic line haul Services.

Our operation team are ready to arrange Pick-ups for your heavy/palletized shipment and deliver them across cities within the Kingdom with efficiency and consistency with regards to time and safety of the shipment



B2B services.

we specialize in same day, Business-to-Business deliveries within cities all over the Kingdom with efficiency and consistency with regards to time and safety of the shipment.



FTL

Full Truck Load , is one of our services providing a dedicated full truck to save cost , time and efforts at an agreed time in order to transport bulk shipments across the Kingdom .





CALL US

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